



Shutter Warranty

Signature Window Coverings llc (SWC) shutters are backed by a limited lifetime warranty against original defects in materials or workmanship to the original purchaser. SWC does not cover installation error (unless SWC was the original installer).

When we install the product, we will perform on-site warranty repairs free of charge for the life of the warranty. If the product was installed by Signature Window Coverings llc, we will provide the same service free of charge if the service needed is deemed to be related to a product defect. If the original installation was not performed by Signature Window Coverings llc, service can be provided with a trip charge plus time and materials. We will notify you in writing if the service call is deemed to be installation error. This can be expedited with digital images when warranty work is requested. In home service beyond the warranty period is available for \$75 (not including parts) or the product may be returned to us for repair. Any service provided that is not covered by warranty (such as normal wear and tear or misuse) will be billed to the dealer/homeowner; please be aware of this when using our services. We do not offer warranty claims to user(s) that were not the original purchaser.

If this cannot be provided, Signature Window Coverings llc reserves the right to require product be returned for inspection before any monetary credit will be given. Signature Window Coverings llc is not responsible for shipping fees. Remakes at our cost will not be made in different colors or product features.